

# CAREER OPPORTUNITY

*Unlock Your Potential to Grow with Us!*

**Prince Bank Plc.** is a commercial bank with license N<sup>o</sup>B 46 issued by the National Bank of Cambodia to provide professional banking services to customers in Cambodia.

**Prince Bank Plc.** has a clear vision “**to be always the financial institution of choice for our target customers**”. With an ambitious growth plan, **Prince Bank Plc.** is expanding its business operations throughout the country and looking for highly qualified candidates for the following position.

**Position** : **Senior Officer, Fraud and Collection (2 posts)**  
**Location** : **Head Office**  
**Closing date** : **19 April 2019**

## Job Responsibilities

- Take appropriate action to minimize loss for the bank and customer are not unnecessarily inconvenienced by fraudulent transaction
- Ensure customer are not adversely effected by fraudulent transaction on their accounts
- Ensure timely provide the information to customer in order to minimize customer concerns and maintain a positive customer experience
- Write off fraudulent transaction that we can't do the chargeback or loss
- Follow bank work instruction and procedures
- Build a strong relationship with Prince's stakeholders and customers

## Job Requirements

- Bachelor degree in Business Administration or other equivalent
- At least 2 years' experience in credit card fraudulent transaction and fraud monitoring or other similar experience
- Be able to resolve any customer inquiries and complaints effectively
- Customer services oriented with great personal and communication skills
- Good verbal and writing communication skill
- Honestly, commitment and hard work

## HOW TO APPLY

Please submit your updated Cover Letter and CV to any nearby branches or head office of Prince Bank Plc. or via email: [jobs@princebank.com.kh](mailto:jobs@princebank.com.kh)



Prince Bank Plc



Not over 5MB



096 533 1111/ 096 311 7888

**Note:** Only shortlisted candidates will be contacted for a test or interview.