

CAREER OPPORTUNITY

Unlock Your Potential to Grow with Us!

Prince Bank Plc. is a commercial bank with license N^oB 46 issued by the National Bank of Cambodia to provide professional banking services to customers in Cambodia.

Prince Bank Plc. has a clear vision "to be always the financial institution of choice for our target customers". With an ambitious growth plan, **Prince Bank Plc.** is expanding its business operations throughout the country and looking for highly qualified candidates for the following position.

Position : **Team Leader, Credit Card Support (1 post)**
Location : **Head Office**
Closing date : **19 April 2019**

Job Responsibilities

- Minimize loss from default and fraudulent transactions to ensure accuracy and efficiency
- Support on monitor and detect fraudulent transaction and make sure customer are not adversely impacted by fraudulent activities.
- Support on negotiate payment arrangement when customer are unable to meet of the contractual payment
- Take ownership and provide the necessary follow up for account worked
- Write off the account when we are expected that loan will not be able to recovery
- Arrange account closure and write off credit losses and fraudulent as per bank policy
- Make sure team members are followed bank policy and processing
- Make sure team member input data and make credit card payment into system accurately
- Lead, coach and support team to improve their skill so that they can performs job well
- Build a strong relationship with Prince's stakeholders and customers

Job Requirements

- Bachelor degree in Business Administration or other equivalent
- At least 3 years' experience in credit card support or other similar experience
- Self-motivated and be able to work independently with minimize supervision
- Be able to resolve any customer inquiries and complaints effectively
- Customer services oriented with great personal and communication skills
- Good verbal and writing communication skill
- Honestly, commitment and hard work

HOW TO APPLY

Please submit your updated Cover Letter and CV to any nearby branches or head office of Prince Bank Plc. or via email: jobs@princebank.com.kh



Prince Bank Plc

Not over 5MB

096 533 1111 / 096 311 7888

Note: Only shortlisted candidates will be contacted for a test or interview.