



JOB HIRING

Be Part of Our Success Growing Team

Prince Bank Plc., recognized with Global, Asia's and Cambodia's Best Employer Brand Awards in 2019 and 2020, is a commercial bank that strives to provide customers with the best products and services delivered with professionalism. Prince Bank Plc. has a clear vision, "to be the financial institution of choice for our target customers." With an ambitious growth plan, Prince Bank Plc. is expanding its business operations and looking for highly qualified candidates to fill the following position.

Officer, Priority Banking

Head Office




Position Summary : Officer, Priority Banking is responsible for support line Manager on maintenance existing customers service and providing excellence customer service.

Job Responsibilities	Job Requirements
<ul style="list-style-type: none"> • Provide outstanding and consistent advice and service to have customers best experienced. • Process customers account opening in Flex cube system and ensure efficiency accuracy processing. • Upload the specimen signature form signed by proper discretionary holder(s) on timely manner. liaising with supervisors, team leaders, operatives and third parties to gather information and resolve issue/customer complaint. • Upload the specimen signature form signed by proper discretionary holder(s) on timely manner. • Meet and exceed customer expectations through providing superior customer service. • Grow customer share of wallet through cross sell of additional Prince bank's products. • Contribute to the achievement branch sales targets by building close relationship with customer. • Implement effective customer retention strategies. • Perform other tasks assigned by line manager. 	<ul style="list-style-type: none"> • Bachelor's degree in finance and Banking or other related fields. Computer science or software engineering. • Language proficiency in English and Chinese. • Minimum 1 year of experience in customer services. • Understand core banking system (Flex cube). • Good at problem handling with client. • Be able to use MS Office. • Proactive, flexible and good team player. • Friendly, smile and professional.

Core Competencies' Requirements:

• Customer First	• Innovate	• Develop
• Lead with Passion	• Collaborate	• Drive Results
	• Think Ahead	

Why Join Us:

Prince Bank's Staff Benefits		If you meet the above requirements and wish to join our dynamic team; please send your recent CV including expected salary to the email address jobs@princebank.com.kh .
Financial Benefits	Non- Financial Benefits	
Chinese New Year (100%)	Working only from Mon-Fri	For more information:  Prince Bank Plc.  www.princebank.com.kh  096 533 1111/096 311 7888
Khmer New Year (50%)	Annual leave 18 days per year	
Pchum Ben Festival (50%)	Public holiday follow MOLV	
Annual performance bonus	NSSF	
Staff loan	Accident and Health Insurance	
Birthday allowance	Training opportunities	
Annual salary increment	Promotion opportunities	