



# JOB HIRING

Be Part of Our Success Growing Team

Prince Bank Plc., recognized with Global, Asia's and Cambodia's Best Employer Brand Awards in 2019 and 2020, is a commercial bank that strives to provide customers with the best products and services delivered with professionalism. Prince Bank Plc. has a clear vision, "to be the financial institution of choice for our target customers." With an ambitious growth plan, Prince Bank Plc. is expanding its business operations and looking for highly qualified candidates to fill the following position.

## Senior Officer, Merchant Support

### Head Office

**Position Summary:** The Senior Officer, Merchant Support Responsible for process to open Account, support team to prepare document for merchant and going to side visit the merchant premise to ensure business operation.

#### Job Responsibilities

- Experience to process to open CASA account.
- Experience on registered QR code.
- Support Print QR and prepare material deliver to merchant on time.
- Control merchant administration material to ensure it is supporting the business operation.
- Conduct site visit to merchant premise to ensure the merchants running smoothly.
- Perform other tasks assigned by the line manager.

#### Job Requirements

- Bachelor's degree in Business Administration, Finance and Banking, Management, Economics, or related field
- Minimum one or two years of experience with sale merchant in banking or related industries
- Excellence customer services skill
- Good at using MS office
- Integrity, confidentially, and willing to work in a flexible time
- Honesty and good interpersonal skills.
- Experience working at software company or MFI or Banking.
- High motivation and creativity.
- Excellent in English proficiency both verbal and written, and Chinese is a plus.
- Proactive, flexible, and good team player.
- Honesty, commitment, and hard work.

#### Core Competencies' Requirements:

- |                     |               |                 |
|---------------------|---------------|-----------------|
| • Customer First    | • Innovate    | • Develop       |
| • Lead with Passion | • Collaborate | • Drive Results |
|                     | • Think Ahead |                 |

#### Why Join Us:

##### Prince Bank's Staff Benefits

Financial Benefits	Non- Financial Benefits
Chinese New Year (100%)	Working only from Mon-Fri
Khmer New Year (50%)	Annual leave 18 days per year
Pchum Ben Festival (50%)	Public holiday follow MOLV
Annual performance bonus	NSSF
Staff loan	Accident and Health Insurance
Birthday allowance	Training opportunities
Annual salary increment	Promotion opportunities

If you meet the above requirements and wish to join our dynamic team; please send your recent CV including expected salary to the email address [jobs@princebank.com.kh](mailto:jobs@princebank.com.kh) .

#### For more information:

- Prince Bank Plc.
- [www.princebank.com.kh](http://www.princebank.com.kh)
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